

Déjà vu – Lessons from the crisis

Bank of America Merrill Lynch - Banking & Insurance CEO Conference London, 4 October 2011

Key factors to cope with current scenario

Diversification of

- Funding
- Section Loan book
- Revenues

- Risk assessment, efficiency
- Liquid balance sheet, low leverage
- Securities and loan book quality
- Low cost/income

Focus on core businesses

- CIB: diversified with international operations
- Consumer lending: high margin retail business
- Retail banking: innovative platform to be exploited



MB Group diversification

KPIs

- Banking activities represent 90% of total income and 70% of profit before taxes
- Banking activities well diversified between corporate and retail

41%: 59% of funding stock

62%: 38% of loan book

45%: 45% of total income

- Income well diversified by sources
 - 54% net interest income
 - 26% fee income
 - 20% securities income

	CIB	RPB	PI	тот
Funding*	41%	59%		
Loan book	62%	38%		
Total income	45%	45%	10%	

69%

26%

5%

47%

35%

18%

Group KPIs by division (June11)

CIB = Corpor	ate & Investmer	t Banking: RPB	s = Retail & I	Private Banking;	PI = Princi	pal Investing

^{* 59%} of group funding stock attributable to retail: 19% CheBanca! retail deposits + 40% MB bonds to retail



100%

54%

26%

10%

10%

of which

NII

Fees

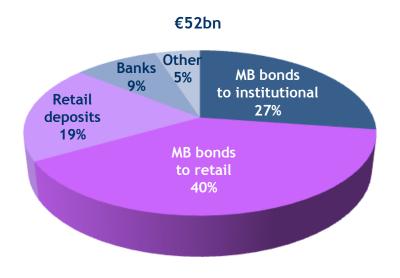
Securities

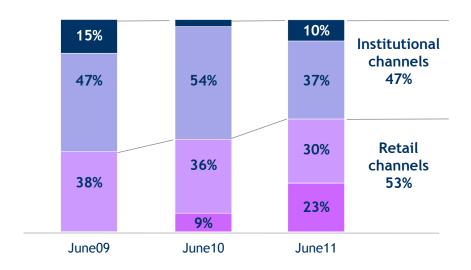
Net profit from PI

Funding diversified by product and channel

MB Group funding stock: breakdown by product

MB bonds issued: breakdown by channel





- 60% of funding stock attributable to retail
- MB bonds expiring: €7bn <June12, €5bn <June13

• Distribution channels enlarged: MOT accounts for 23%, retail channels for 53%

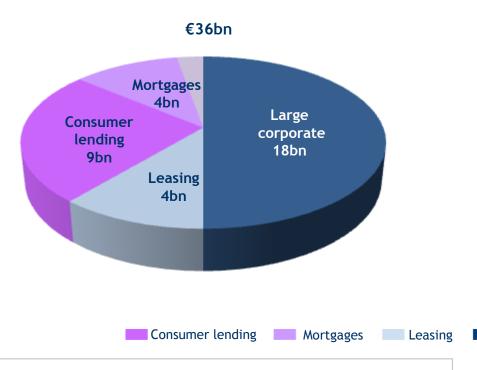
MOT Third parties Private placements Public offers

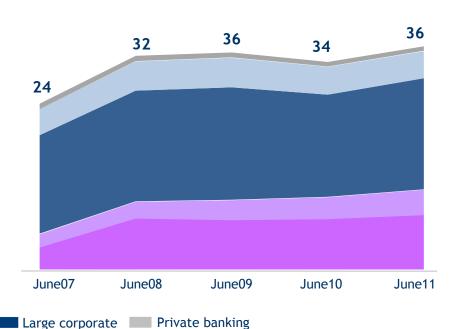


Loan book diversified by corporate and retail

MB Group lending stock by product (€bn)

Trends in MB Group lending stock (€bn)



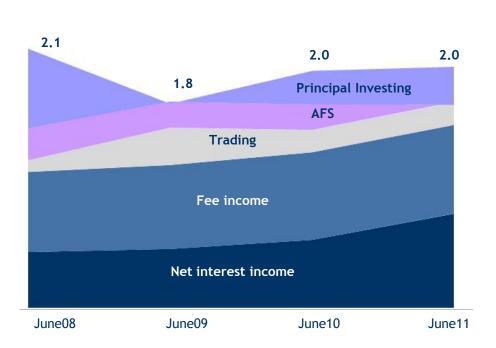


- 62% of loans attributable to corporate, 50% large corporate
- 38% of loans attributable to retail, 25% consumer lending
- Total loan book has increased in the last 5 years, driven particularly by consumer and retail lending



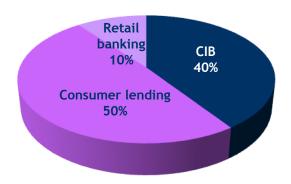
Revenues resilient due to diversification

Total revenues by source (€bn)

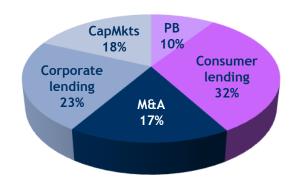


• NII and fees growth driven by consumer lending and retail banking; CIB resilient due to development of international operations and diversified fee income

Net interest income by business (FY11)



Fee income by business (FY11)





A&L quality

KPIs

- Low leverage
- Migh liquidity
- Solid capital position
- Good asset quality
- Low cost/income

Group annual KPIs trend (€bn)

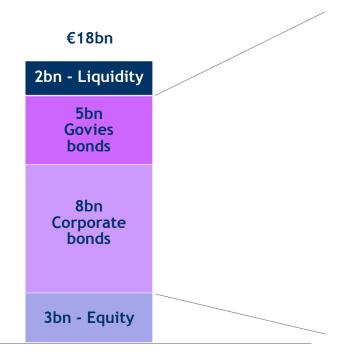
	June09	June10	June11
Funding	53.4	53.8	51.7
Loans to customers	35.2	33.7	36.2
Treasury + AFS + HTM	21.0	23.3	18.7
Core Tier 1 ratio	10.3%	11.1%	11.2%
Loans/deposits	66%	63%	70%
RWA/assets	87%	86%	91%
Net Bad loans/loans	1.8%	2.3%	1.9%
Net NPLs/loans	0.3%	0.4%	0.5%
Cost/income	41%	38%	41%

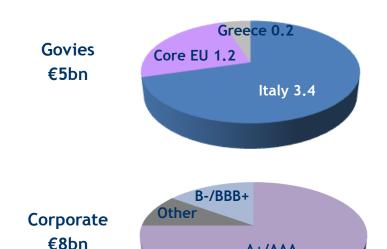


Liquid and diversified securities portfolio

Ptf breakdown as at end-August (HFT+AFS+HTM+LR)

Bond portfolio breakdown (€bn)





A+/AAA

- Diversified portfolio
- Govies equal to 27% of bonds portfolio

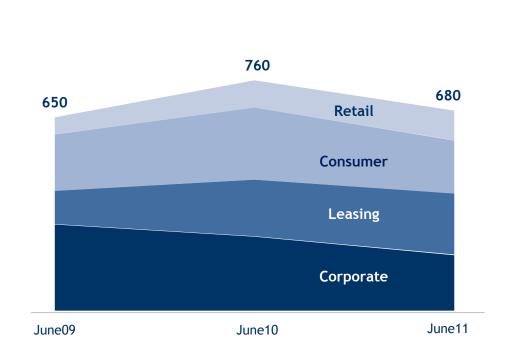
- Greek exposure reduced to €0.2bn
- 75% of corporate bonds A+/AAA rated



Good loan book quality, high coverage

Net bad loans stock* (€m)

Asset quality ratios trend*



	FY10	FY11
LLPs (bps)	150	120**
Gross Bad Ls/Ls	4.1%	3.4%
NPLs	1.9%	1.4%
Watch list Ls	1.4%	1.1%
Coverage Bad Ls	47%	48%
NPLs	84%	74%
Watch list Ls	26%	43%
Net Bad Ls/Ls	2.3%	1.9%
NPLs	0.4%	0.5%
Watch list Ls	1.0%	0.7%

- Bad loans down in absolute and relative terms, driven by improvements in consumer lending and corporate
- LLPs thus down from 150 bps to 120 bps
- · Coverage of bad loans at 48%, with higher provisioning on watch list

*Net of third-parties' NPLs acquired by Cofactor; ** Normalized cost of risk, net of one-off writeback



Solid capital position, low leverage

RWAs and core tier1 (€bn), leverage ratios

RWAs / Assets = 91% Core T1 / Assets = 11% 52.7 53.4 55.0 5.4 5.9 6.2 June09 June10 June11 RWAs Core T1

Dividend policy

	FY09	FY10	FY11
Core Tier1 ratio	10.3%	11.1%	11.2%
Cash DPS €	0	0.17	0.17
Total dividend €m	0	144	146
Stated payout	0	36%	40%
Cashed payout	0	56%	67%
Retained earnings €m	2	257	222

- RWAs and Core tier 1 up
- · High capitalization and low leverage preserved

• Dividend policy based on cash payout and capital ratios



CIB: international operations boosted

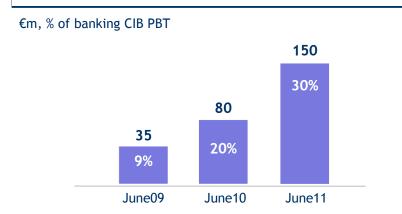
Revenues: non-domestic/total



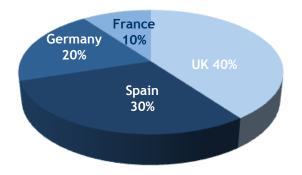
Non-domestic revenues by product



PBT: non-domestic/total



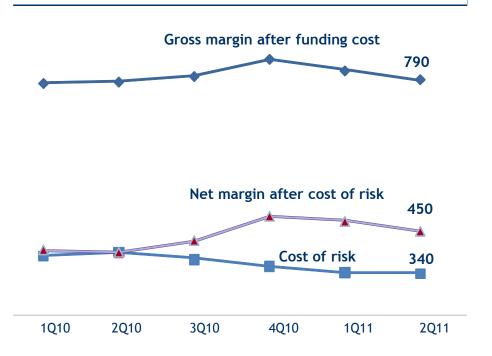
Non-domestic revenues by country





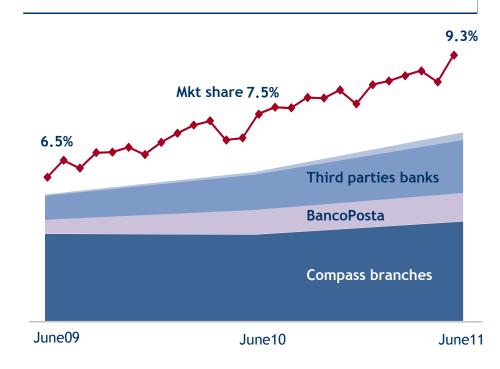
Consumer lending: high margin retail business

Consumer lending (Compass) margins (bps)



• Compass: specialized operator in a business with interesting margins even after cost of funding and risk

Compass mkt share, distribution by channel (new PP)



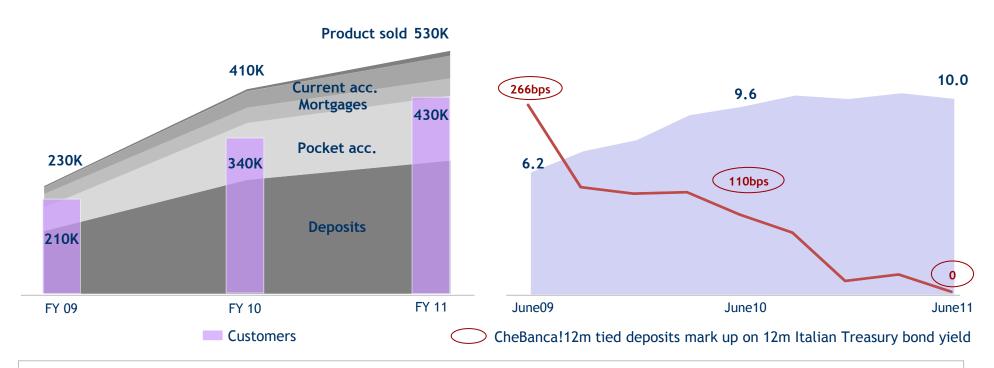
- Compass distribution drastically diversified / enlarged
- Compass market share up to 10.6% in July 2011



Innovative retail banking platform still to be exploited

CheBanca! customers and products sold ('000)

CheBanca! deposits (€bn) and pricing quarterly trend



- Deposits, customers and products sold up despite CheBanca! pricing being fixed to generate NII
- CheBanca! still to be fully exploited both as funding arm and revenue generator
- Cross-selling index still low as products recently introduced (insurance, MB bonds, securities, etc.) still to be pushed



FY11: PBT adjusted up 27%, NII up 17%

€m	FY11 June11	FY10 June10	Δ 11/10	FY09 June09	
Income one-offs	(38)	109		157	
Loan loss recovery	75				
Securities writedowns	(275)	(150)		(451)	
Total gross one-offs	(238)	(41)		(294)	
Income adjusted	2,039	1,909	+7%	1,619	
Net interest income	1,070	917	+17%	861	
Fee income	520	534	-2%	512	
Securities income	449	459	-2%	246	
Total costs	(824)	(773)	+7%	(730)	
Loan provisions	(424)	(517)	-18%	(504)	
PBT adjusted	792	625	+27%	385	
Group income	2,002	2,018	-1%	1,776	
Group PBT	554	583	-5%	91	
Group net profit	369	401	-8%	2	



Profitability and efficiency indexes

	FY11 June11	FY10 June10	FY09 June09
Cost/income ratio	41%	38%	41%
of which CIB	37%	30%	28%
RPB	54%	60%	60%
ROTE adjusted	9%	8%	5%
ROTE stated	6%	7%	0
RORWA (% gross)	1.0	1.1	0.2
of which CIB	1.0	1.0	0.9
RPB	1.0	(0.2)	(0.2)
Consumer lending	1.7	0.8	1.2
Retail banking	(2.5)	(5.8)	(7.3)



What's next

- Positive banking results for the year even in a critical environment, due to:
 - diversification of businesses and funding sources
 - high liquidity and core tier1 capital
 - good asset quality and conservative approach
- Macro environment becoming tougher and unhelpful to banking, de-risking as a priority
- MB Group focus: consolidation of banking activities
 - Preserving liquidity, capitalization and asset quality
 - © CIB: coping with margin reduction, still upgrading structures on a cost-optimization approach
 - Consumer finance: defending net margins, fuelling growth by enlarging distribution
 - Retail banking: increasing cross-selling, stronger role as a funding arm of the group





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Declaration by Head of Company Financial Reporting

As required by Article 154-bis, paragraph 2 of Italian Legislative Decree 58/98, the undersigned hereby declares that the stated accounting information contained in this report conforms to the documents, account ledgers and book entries of the company.

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